

**Trinity College Dublin** Coláiste na Tríonóide, Baile Átha Cliath The University of Dublin

# International Postgraduate Student Orientation

# 2 September 2024

*Trinity Global Experience Team Trinity Global* 

### Welcome

selamat datang degemer mad tere tulemast dobrodošli karibuni murakaza neza chào mừng ようこそ тавтай морилогтун benvenuti vekömö ékabô eguahé porá ngiyanemukela

환영합니다 benvinguts tervetuloa benvido mikouabô bem-vindos laipni lūdzam welkom ----xush kelibsiz willkommen karibu bine ati venit добре дошли

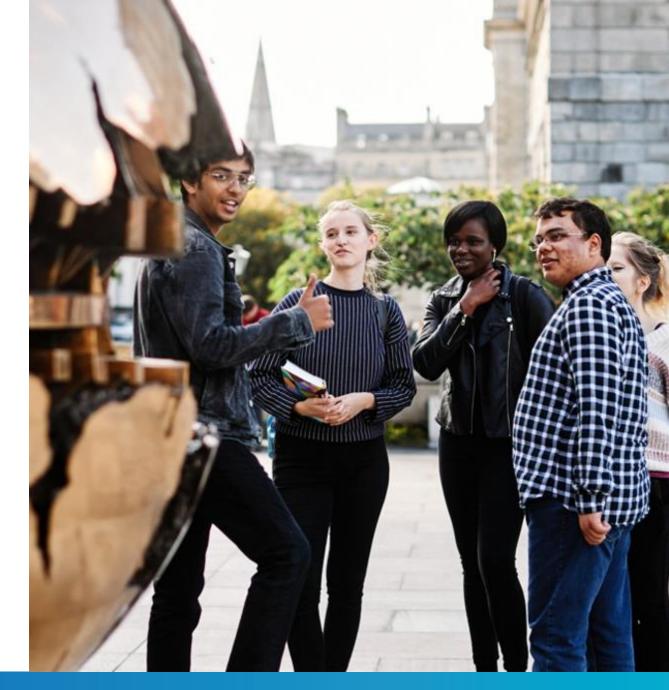
wëllkom καλῶς ἤρθατε fáilte ਜੀ ਆਇਆ ਨੂੰ bienvenue velkomin sveiki atvykę tonga soa mishto-avilian tú **灌欠**近 добро пожаловать aayuboovan nodé шчыра запрашаем

mirë se vini zupinje z te videtite bienvéni merħba üdvözlöm welkom maligayang pagdating miawezon witamy bienvenidos swagata सवागत добредојдовте kenang ka kgotso

ال مس و ال ه bonavinuta boyeyi bolamu 歡迎光臨 ne y waoongo välkomna םיאבה םיכורב mauya ยินดีตอนรับ mirë se vjen maayong pag-abot Üdvözlet soo dhowow hoş geldiniz

# **Today's session**

- 1. International Student Support at Trinity
- 2. Events at Global Room
- 3. Immigration and visas
- 4. Bank Accounts
- 5. Working and PPS number
- 6. Health Insurance
- 7. Safety
- 8. Staying connected
- 9. Q&A



### Irish language ice-breaker

#### English

Irish

Good Morning What is your name? Sean is my name! A hundred thousand welcomes! How are you? I am good Hello Thank you Goodbye Maidin mhaith Cad is ainm duit? Sean is ainn dom Cead mile failte romhat! Conas atá tu? Tá mé go mhaith Dia Dhuit Go raibh maith agat Slán Slán

#### Pronounced

Modjin mot Cod iss annim dwit Sean is annim dum Kade meela fail-cheh row-itt Cun-us ah-taw two Taw may guh mot Dee-ah gwit Guh rev mah agut Slawn



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# The Global Room

Here to help you

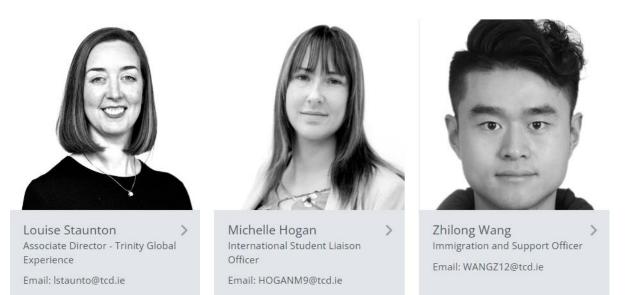
Global Room Student Space and International Student Support Hub

RIMI

### A Home Away From Home...



### **Trinity Global Experience Team**





Rachael O'Malley Engagement Officer

➡ rachael.omalley@tcd.ie



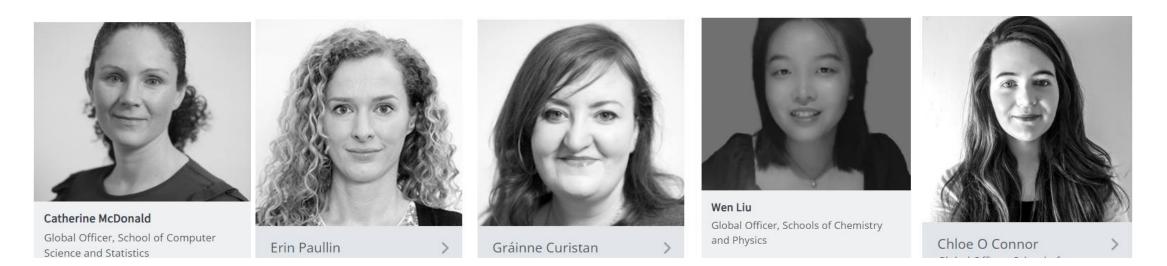
Hugo Mascena Global Room Administrator



Lassane Ouedraogo University of Sanctuary Support Officer

≥ lassane.ouedraogo@tcd.ie

### **Global Officer Team**



Catherine McDonald School of Computer Science & Statistics Erin Paulin, School of Psychology and School of Social Work and Social Policy Grainne Curistan, School of Nursing & Midwifery Wen Liu, School of Physics and School of Chemistry Chloe O'Connor, School of Engineering



# TRINITY GLOBAL ROOM









#### **INTERNATIONAL STUDENT SUPPORTS**

The supports we offer include:

- 🧭 General student 🛛 Meet & Greet/New queries 2 Dublin
- 🚿 Advice on immigration

🚿 Information

insurance

- Support in opening a bank account
- Advice on getting a about health SIM card

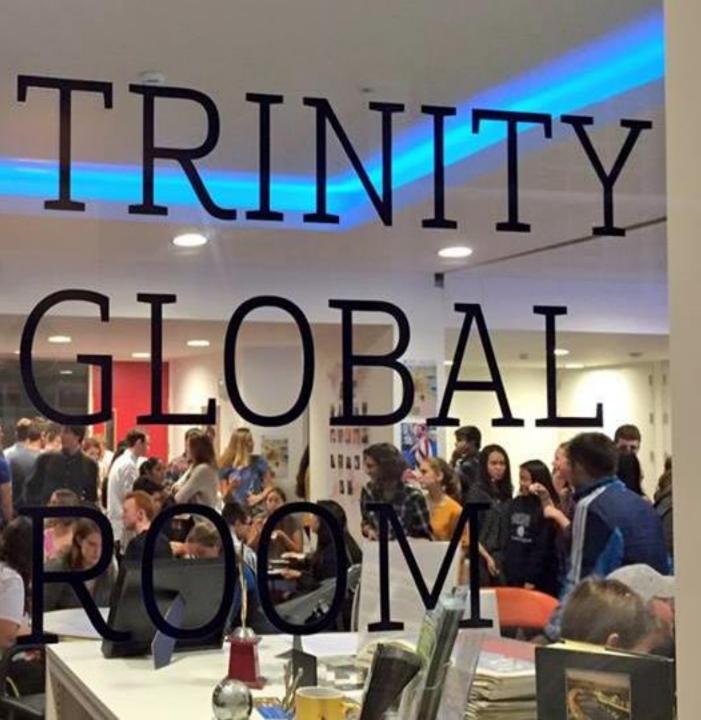
Trinity College Dublin

The University of Dublin

**Global Room** 

✓ Organise & 🧭 Coffee, tea, and facilitate student chats events

(01) 896 2097 1st Floor, Hamilton Building M TCDGlobalRoom@tcd.ie



#### **Student Ambassador Team**







Abbie Mallaghan BESS Ireland









Eryn Gold HistPol Britain



Carolin Maienborn Environmental Science and

Engineering Germany

Eva Carthy European Studies Ireland





Daisy Gambles Drama and Theatre Studies Ireland



Gabriela Gazaniga Hui Ern Tan Medicine Malaysia Law USA



Anna Offergeld Law Germany



**Eimear Kennedy** MSISS Irish





Iulia Negreanu Biological and Biomedical Sciences Romania



Mihai Mesteru Electronic Engineering Ireland-Romania

Mylana Bulat Computer Science Ukraine

Nehal Batra **Computer Science India** 

Saloni Khosla Economics & Maths India



Shannon Dent **Computer Science** Ecuador

Alejandro Carretero Álvarez

Divyum Singhal Engineering India

Shengxin Chen (Sean) Computer Science China

Eduarda Werneck

PPES Brazil

Isabella Irving Biomedical Engineering USA

**BESS** Ireland

Sofia Balas BESS Spain-Italy







Zoya Kherani Law & Business India

















Kate Connoni Biomed USA







**Javier Noriega Molina** 



Jessie Wang (Jiaxun) Biochemistry China



**Jimena Alvarez** 

**PPES** Peru

Leila Gina Bagnulo Middle Eastern Studies UAE-USA

Maya Koka Philosophy USA

Katherine Carrig Computer Science USA





















Iulia-Mara Scarlat

Psychology Romania

Melina Rozehkhan MEELC Germany-Iran

Michael Doyle History & French Ireland

Varsha Rajagopal Medicine India-Botswana











Isobel Duffy Middle Eastern Studies Ireland

### **Student Ambassador Team**

- 40+ International and Irish Students
- Advise peer students before and after arrival
- Email: <u>tcdglobalroom@tcd.ie</u>
- Postgraduate Ambassador recruitment coming up watch our socials!



2. Events at the Global RoomOrientation Week events –Postgraduate Students

- Speed friending 2-3 and 3-4 pm September 3
- Pizza night, 6-8pm, September 5
- Postgraduate Breakfast : 10am- 12pm, September 6







# Coming soon.. NEW 2 DUBLIN

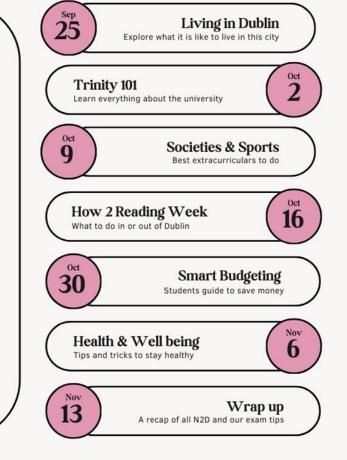
ARE YOU NEW 2 DUBLIN?

Then join us every wednesday for a chance to gather all the essential tips our ambassadors have to offer and meet new amazing people.

- Yummy free food in every session 💱
- Games and prizes
- Many fun activities
- Insights from our student ambassadors 💡

& so much more !!

SIGN UP FOR FREE USING THE LINK IN OUR BIO



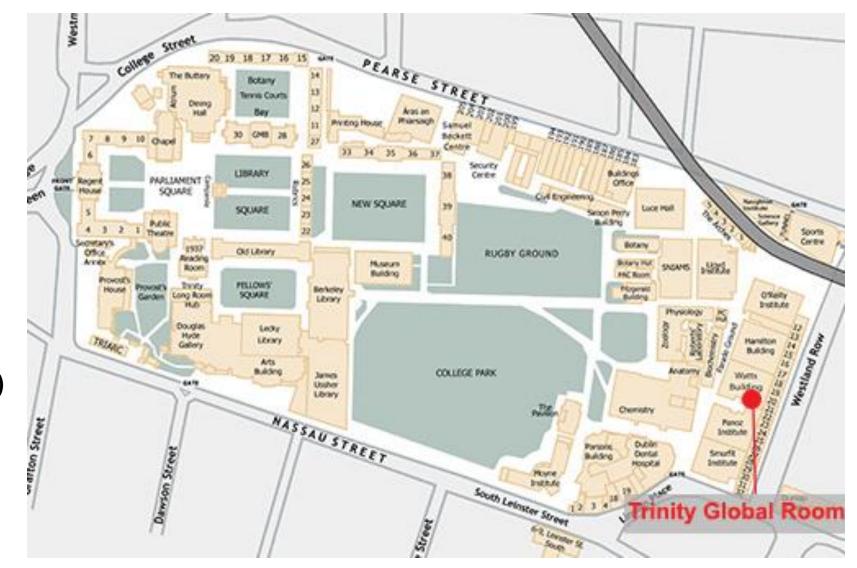
# Global Room: Where we are

**Location**: 1<sup>st</sup> Floor, Watts Building (beside Academic Registry)

Open in person – Monday-Friday, 10am-9pm (in term)

Email: tcdglobalroom@tcd.ie

Make an appointment with one of our team or drop in



# 3. Immigration

#### **A. Immigration Registration**

- Application process & Required documents
- Obtaining appointments
- IRP

#### **B. Traveling advice**

- Schengen Visa
- UK visa

#### **C. Immigration Clinics**



### Making an appointment with Immigration Service Delivery (ISD) – for Non-EU students

#### Prepare documents below:

- If you are resident in Dublin, Kildare, Meath, Wicklow, Cork or Limerick and wish to register a permission for the <u>first time</u> you can book an appointment by calling your appointment. (You should also call this number if you need to reschedule or cancel your appointment.)
- Please make sure you have your passport details and a valid email address to share with the customer service representative when you call.
- Freephone 1800 800 630 via an Irish number.
- Operators are available between 9 a.m. and 5 p.m.
   Monday-Friday to take your call and book

https://www.irishimmigration.ie/burgh-quay-appointments/

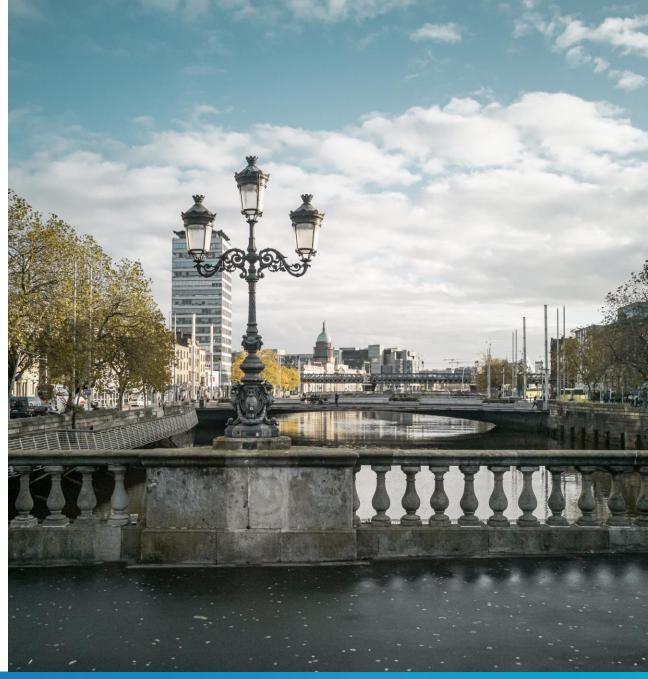


# Day of your ISD appointment

- Valid Passport
- Proof of Registration\*
- Proof of Fees Paid\*
- All non-VISA required students will be required to show evidence that they have access to at least €4500 per year of their studies. If the duration of the course is less than 6 months, they must have access to €500 per month of their stay or €3,000, whichever is the lesser.
- Proof of Health Insurance, policy document is required
- €300 Fee (No cash accepted. Credit card or debit card)

\*Proof of registration and proof of fees paid are in the same letter and can be generated and printed from your student portal (my.tcd.ie)

https://www.irishimmigration.ie/required-documents/#stamp2



# **Proof of Registration Letter**

- Log on to my.tcd.ie portal
- Click on the 'Registration tab' for options of letters to print
- Click on 'Confirmation of Registration'
- Go to 'Intray' on the home tab.
- Your letter will be in your 'New Intray' or 'All intray messages'
- Click 'Proof of Registration' to open and print the file.



# Immigration Card (IRP)

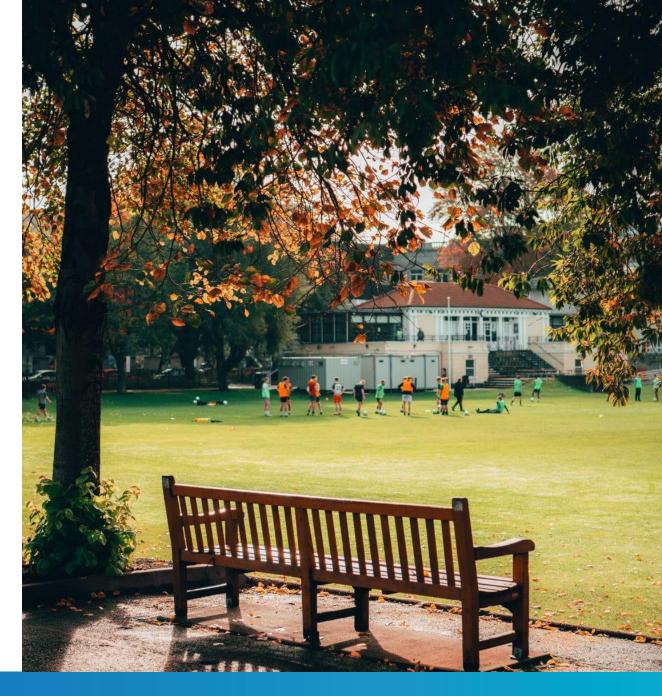
- Called Irish Residence Permit (IRP) card
- Also known as a Stamp 2 (check expiry date, typically December)
- Allow for 10 working days for issue (by post)
- If not issued in 10 days, contact ISD
- Email: immigrationsupport@justice.ie

\* Make sure to confirm the right address at your appointment



# **Immigration Registration (other counties)**

- Students living outside of Dublin, Kildare, Meath, Wicklow, Cork or Limerick must register with their nearest registration office
- Regional registration offices are managed by An Garda Síochána
- Same documents required as with registration in Dublin
- Students are to contact their local Garda Station to confirm requirements and check opening hours
- Main Registration Offices outside Dublin: https://www.irishimmigration.ie/registering-yourimmigration-permission/how-to-register-yourimmigration-permission-for-the-firsttime/information-on-registering-if-living-outside-ofdublin/



## **Entry visas for other countries**

If you are planning to take a trip outside of Ireland:

- Check the visa requirements of the country you are going to
- Ensure you allow sufficient time to apply for your visa,
- Check if there are travel advisories or any restrictions before you travel:

https://www.dfa.ie/travel/

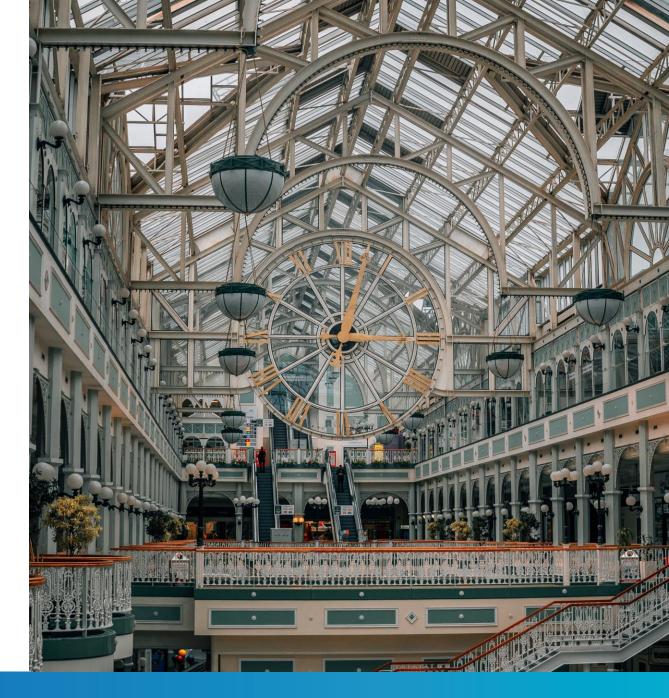


# **Schengen Visa**

- 29 European countries, make sure you apply to the right embassy
- Requirements, check with the Embassy you're applying to, most common documents required include:
- Passport, Passport photo, Application form, Application fee, IRP card valid for at least 3 months after your trip, travel medical insurance, Proof of registration, Bookings (flights and accommodation), Bank statement etc

Further details - please check the relevant country's embassy website.

Make The Schengen Visa Appointment in advance!!!



# UK Visa (incl. Northern Ireland)

Complete online application form, answer all questions, pay the fees, make an appointment with TLS visa centre, attend the appointment for fingerprint and photo in the visa centre, wait for the visa.

Documents needed (uploading):

- Travel insurance
- Bank statement (6 months)
- Proof of registration (from my.tcd.ie or Academic Registry)
- Proof of address
- Scan of passport biometric page etc.

If you are a visa-required national for the UK, it is essential to be aware that you will need to obtain a separate UK visa specifically for entry into Northern Ireland.

www.gov.uk/standard-visitor/apply-standard-visitor-visa



# **Global Room Immigration Clinics**

- Get answers to your immigration questions
- Tips on getting appointments
- Advice you on any immigration difficulties you may be having

Clinics about first time registration, renewals, third level graduate scheme: In person (Global Room) or on Zoom.

Private meetings can be arranged too!

Email: Immigration and Support Officer, Zhilong Wang at <u>WANGZ12@tcd.ie</u> to set up meetings or ask any queries.



### 4. Opening a Student Bank Account

All non-EU students need to open a bank account Necessary to have Irish bank account for immigration purposes

**Banking Options:** 

Allied Irish Bank (AIB): www.aib.ie
Revolut: www.revolut.com
Bank of Ireland (BOI): www.boi.ie

•Money Jar: https://moneyjar.world/ (Money Jar -Student Onboarding TCD code 89610) \* (Can open before arrival and permanent Ireland address is not required)



# **Opening Requirements**

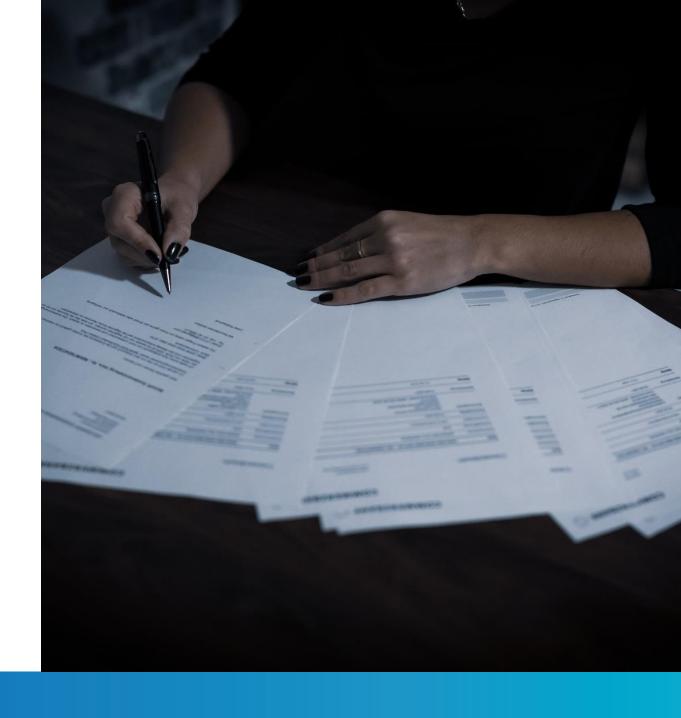
Documents that may be required to open a bank account:

•Proof of address in Ireland: Letter can be obtained from Academic Registry.

•Proof of ID: Passport.

•Bank Statement from your home country

•Other documents depending on each bank and students' nationality



### Note

• Allow time for your account to become active

- If you will be <u>under 18</u> at the time of opening your bank account, you will need a guardian to accompany you to open a bank account
- When securing private accommodation, most letting agents and landlords will accept cash or bank draft (which you can obtain with a foreign debit card or cash in an Irish bank) for the first month's rent and security deposit, as long as you set up direct debit from an Irish account as soon as possible after opening your new bank account



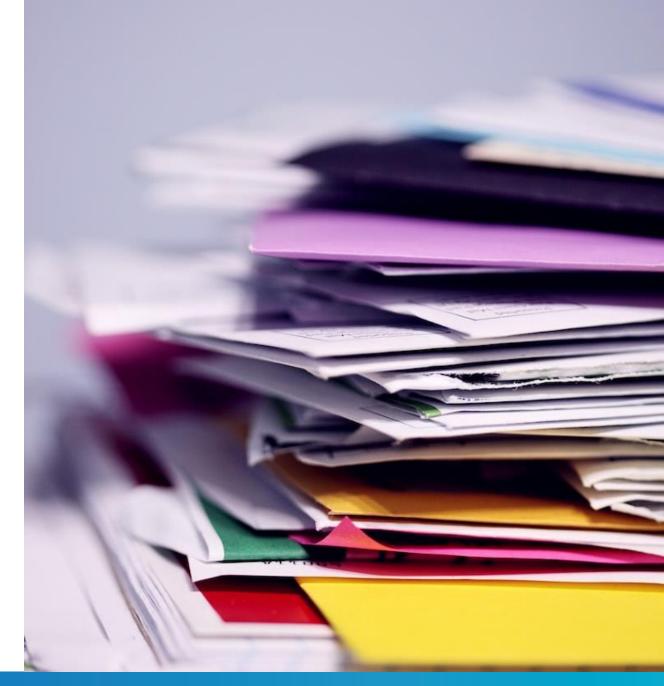
# **5. Non-EU student work rights**

- Non-EU Students attending a full degree full-time course with an Irish Residence Permit (IRP) card are entitled to take up casual employment
  - Non-EU citizens must register with Immigration Service Delivery (ISD) <u>before</u> commencing employment
  - 20 hours during term time, and 40 hours during December 15 to January 15 and June 1 to September 30 only
  - The right to work lapses automatically on expiry of immigration permission
- **EU passport-holders:** Have the same rights to work as Irish citizens
- Note: Single semester Non-EU study abroad students are not permitted to work in Ireland.



### How to get a PPS number

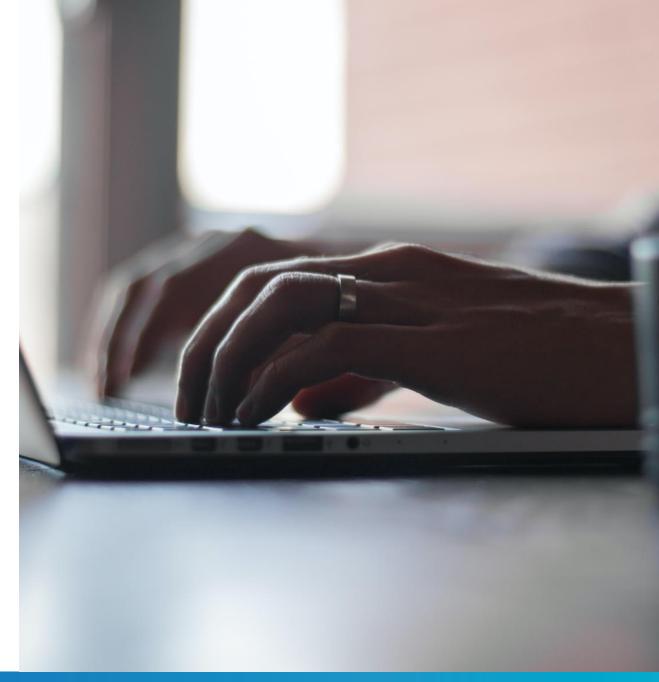
- A Personal Public Service (PPS) number is a unique reference number that everyone who works in Ireland must have
- It ensures that you can be registered with the Irish taxation authorities, known as the <u>Revenue</u>
   <u>Commissioners</u>
- Students will receive a PPS number only when you can show you have an offer to take up employment or need it to deal with a "<u>specified body</u>"
- To get a PPS number, you can apply online via email to the Department of Employment Affairs and Social Protection: <u>https://www.gov.ie/en/service/12e6de-get-a-personal-public-service-pps-number/</u>



## What you need...

- A completed <u>application form</u> for the PPS Number.
- Evidence of your identity (passport)
- Evidence of why you need a PPS number allocated (e.g. job offer)
- Proof of your address. (Letter from Academic Registry or bank statement)

More info here: <u>http://www.welfare.ie/en/Pages/PPSN.aspx</u>



# **Avoiding scams**

#### Banking Scams/Fraud:

- Avoiding financial fraud and scams
- Stay informed and alert
- If in doubt, consult: <u>www.fraudsmart.ie/</u>

#### Accommodation/Rental Scams:

- <u>Consumer Protection:</u> <u>www.ccpc.ie/consumers/housing/rental-</u> <u>accommodation-scams/</u>
- Threshold: <u>https://threshold.ie/faq/how-to-spot-a-scam/</u>

#### **Immigration Scams:**

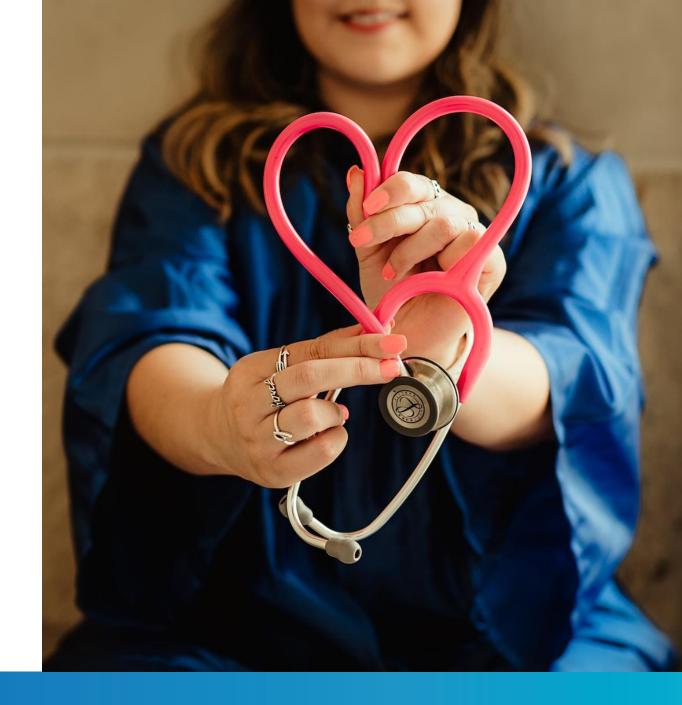
- <u>www.irishimmigration.ie/scam-calls-renewed-</u> <u>notification/</u>
- <u>www.internationalstudents.ie/info-and-advice/know-your-rights/scams-and-fraud</u>



### **6. Trinity Health Insurance**

- Trinity Group Insurance Scheme for international students with Irish Life
- Designed specifically for international students
- Covers pre-existing conditions and the normal waiting period for cover is waived
- Cost of policies varies based on age
- Scheme Number: 20932 | Scheme
   Name: Trinity College Dublin Non-EU
   Students
- Then choose an insurance policy that suits your individual needs

### Irish Life: www.irishlifehealth.ie



### Irish Life Health

### Or follow this link:

https://www.irishlifehealth.ie/porta l/mms/MemberMobilisations/signu p/23jjASdoi4lgnHf81SSgqwrihnkn43 sdnfkDnskl3K



### **Trinity Health Insurance**

Other insurance options:

- VHI Healthcare: <u>www.vhi.ie</u>
- Laya Healthcare: <u>www.layahealthcare.ie</u>
- Study and Protect:

www.studyandprotect.com/unilanding.as



<u>px</u>



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7. Safety



#### Trinity College Dublin Coláiste na Tríonóide, Baile Átha Cliath

Coláiste na Tríonóide, Baile Átha Cli The University of Dublin

#### What is SafeZone?

This Trinity App increases the security and safety of students and staff while in a Trinity location. It provides immediate access to Trinity resources to provide assistance in cases of emergencies or when an alert is raised.

#### What is SafeZone used for?

SafeZone enables you to raise alerts (by pressing the emergency button on the App) or seek assistance when onsite in Trinity. Once an alert is raised, the user's location is shared with our security team who then respond. The App allows users to check-in for specific time periods and if they do not check-out within that period, an alert is automatically sent to security.

Further functionality will be delivered over the coming months, including sending Trinity notifications to our SafeZone registered students and staff.

#### How do I access SafeZone?

Just download the SafeZone app from the iOS or Android App stores, enter your TCD username and password, complete the registration form and you are good to go. You can opt to check in automatically (recommended) or manually check-in when required.

# SafeZone

# A FREE safety App



First Aid Call For when you need medical assistance

Help For when y

For when you need non-urgent assistance



#### Emergency

If you feel threatened or need urgent assistance

#### Download SafeZone App on





'Safety in the City' talk

17 September, 1-1.30 pm

### Goldsmith Hall, Trinity

Speakers include: Garda Community Liaison Officer

**Open to all students** 

www.tcd.ie/students/orientation/



Trinity College Dublin, The University of Dublin

#### Free SIM Cards

- SIM Cards from 'Three' free from Global Room
- Available for collection Monday-Friday anytime





## **Crossing cultures**

- Cultural adaptation
- Tips on understanding Irish culture, language, slang, humour and accents

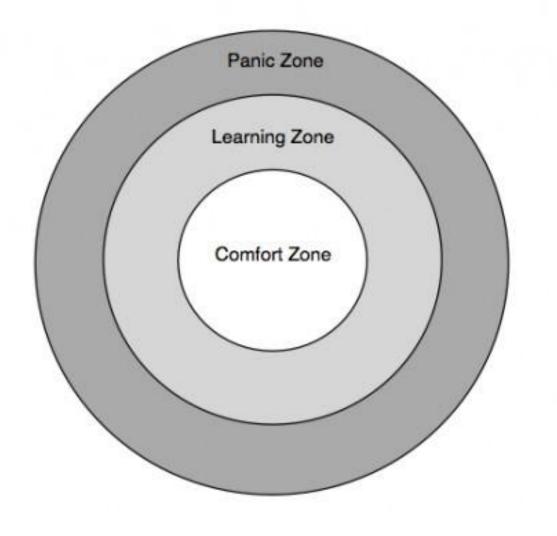


## First step... You



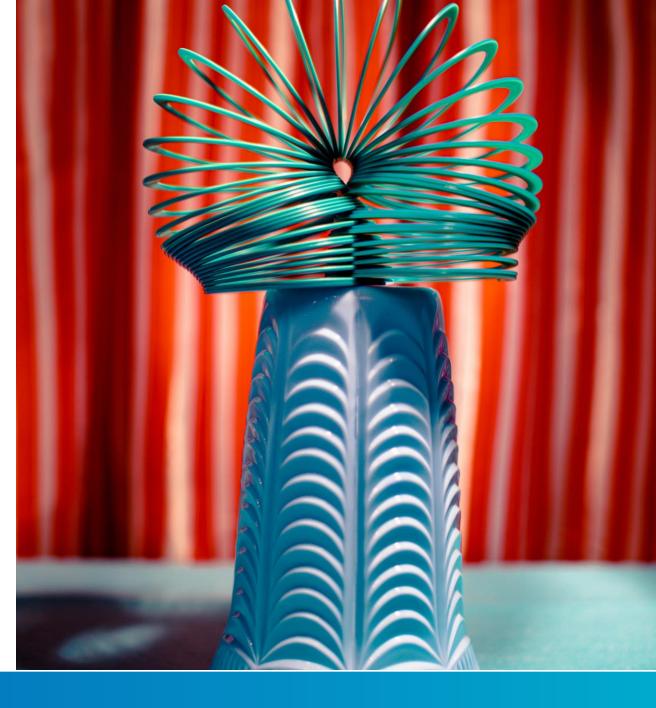
## Think about your cultural comfort zone...

## ... and that of those you interact with



"Global dexterity is about learning to adapt your behaviour across cultures – no matter what culture you come from, what culture you are going to, or the situation you find yourself in."

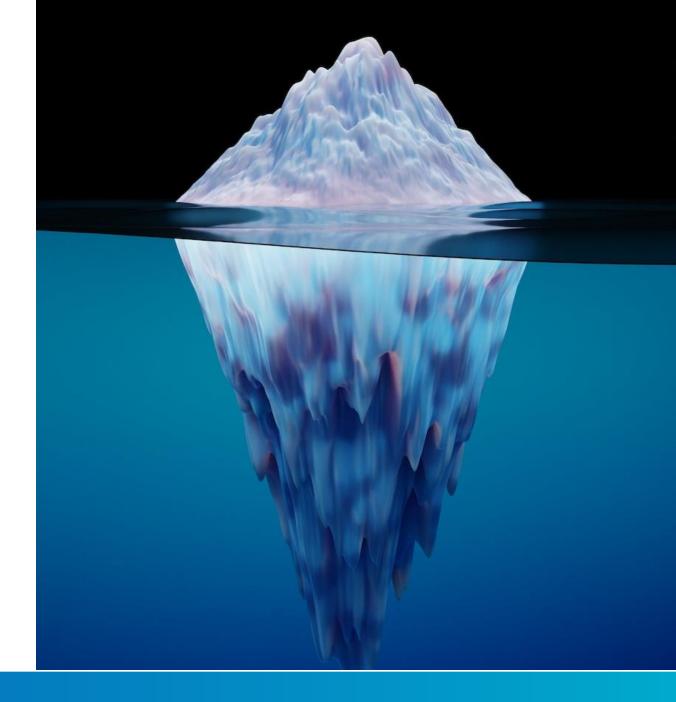
Andy Molinsky (2013)



## Next step... acclimatising to a new culture



#### Thinking about culture... What is culture?

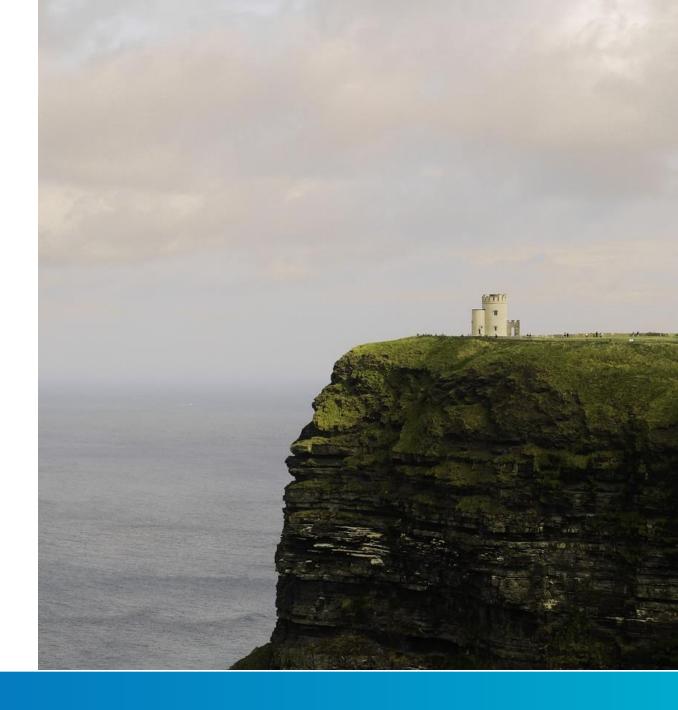


## **Adapting to Irish culture**



#### Similarities and differences

- Expectations and first impressions
- Cultural differences in:
  - Everyday life
  - Language and communication styles
  - Slang and humour
- Differences in academic cultures
- Culture shock and homesickness



#### Cultural differences in everyday life

- Greetings
- Small talk
- Punctuality
- Socialising and role of the pub in Irish culture
- Humour and slagging
- Informality even in formal situations
- Queuing
- Friendliness





The types of thing we say...

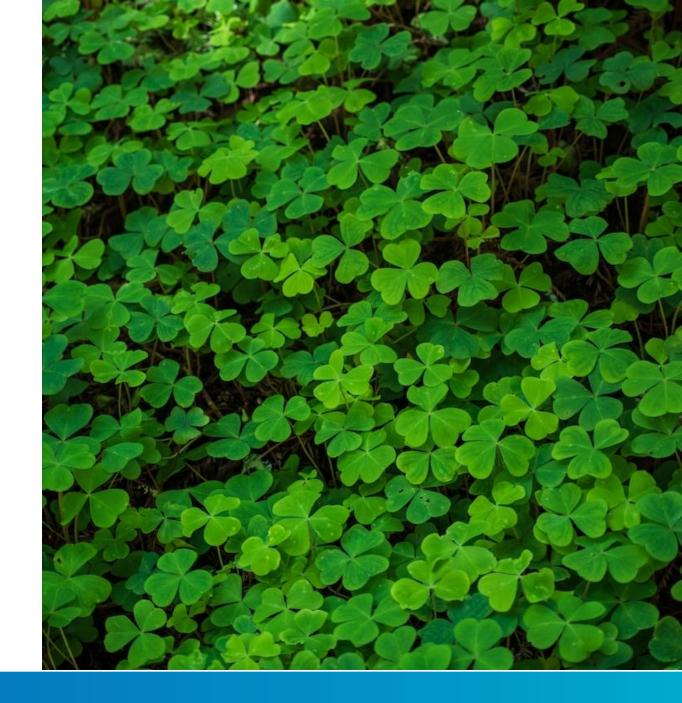
"Grand" "Craic" "Gas" "Howaya" "Fair play" "Yoke" "Not too bad"

## Trinity slang

Trinity College Dublin, The University of Dublin

#### Irish language decoder

- An Lár: city centre
- An Post: post office
- Fir: "men" often used on bathroom doors
- Mná: (pronounced muh nah) "Women" (often used on bathroom doors)
- Gardaí The Guards the police



#### **TCD Jargon Buster**

#### Vocab:

- "College" what we call Trinity
- Invigilator an examination supervisor
- Provost our College President
- Tutor
- Michaelmas and Hilary Terms
- Classes = Modules

www.tcd.ie/students/jargon-buster/



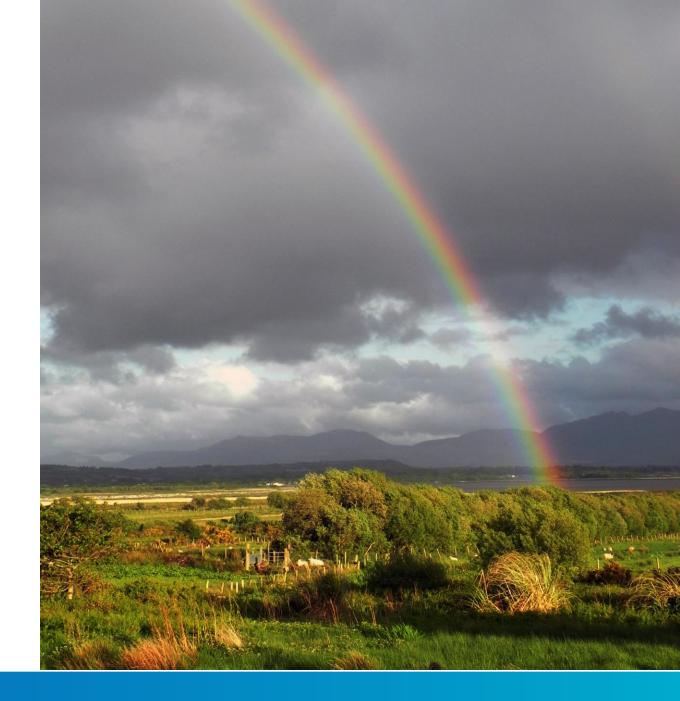
### Different ways of communicating

- Indirect language The Irish sometimes avoid saying "No" and being direct
- Eye contact
- Swearing
- Slang



Don't forget we speak another language in Ireland...

But we also have many regional accents...



### What to do if you are finding accents hard to understand...

#### It's ok to ask people:

- To repeat what they said
- To slow down
- To clarify or explain new words that you are not familiar with
- It takes time to get used to new accents



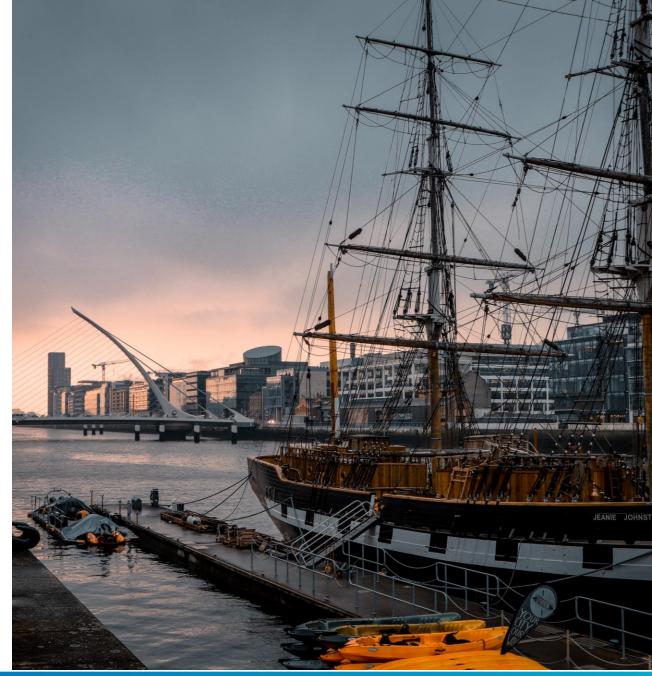
#### Culture shock and homesickness

- Culture Shock Curve
- Different phases of adjustment
- Studying internationally pushes your boundaries
- Becoming comfortable outside
   your comfort zone



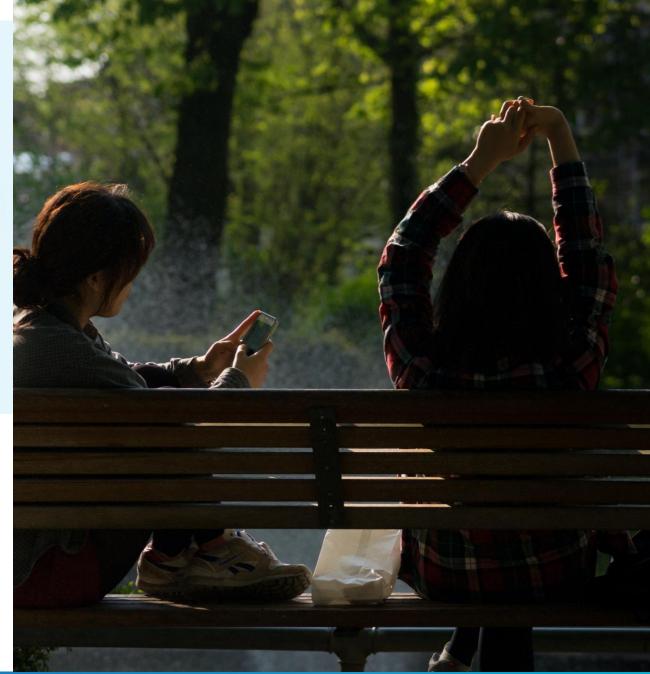
## Coping with change and settling in

- Talk to new friends or to Trinity staff
- Get into a routine here
- Get support from home... but not too much - live in Ireland's time zone, not the one back home
- Take care of yourself, eat well and exercise
- Take the initiative Go out and meet Irish people Join college clubs and societies
- Immerse yourself in Irish life read newspapers, watch Irish TV, social media





- Goin' to Trinity community app Join via link
- Join and set up groups
- Meet your Trinity community



### **Goin App**

Or follow this link: <u>https://register.goinconnect.co</u> <u>m/role-selection/94673</u>





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## 

### **Orientation Hub**

 Find the Global Room at the Orientation Hub, Exam Hall from 2-6 September

• Drop by and say hi





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#### Thank You. Any questions?

# Good luck with your studies and have a wonderful time at Trinity.



### Email: tcdglobalroom@tcd.ie www.tcd.ie/students/