

S2S

Student2Student

SLD

Student Learning Development

SCS

Student Counselling Services



S2S / SLD / SCS
Dashboard Stats

Oct - Nov 2017



Student Counselling
Services
3rd Floor
7-9 South Leinster St.
Trinity College Dublin

student-counselling@tcd.ie



S2S 
Student2Student

Student 2 Student

October - November 2017

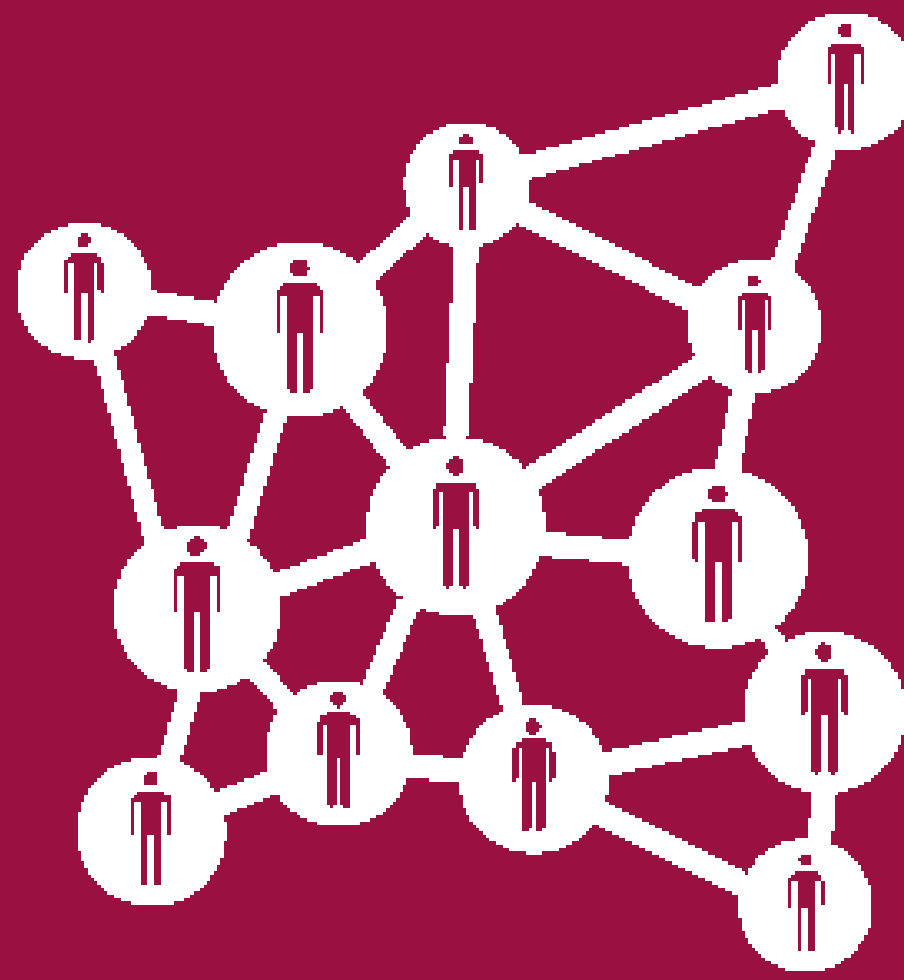
Volunteers

842



Outreach

5,149
service users



43%

of new volunteers
signed up because
of their Mentors or
Peer Supporters



"The fact that S2S exists is fantastic"

"...helped me to feel that I was part of a community within College"

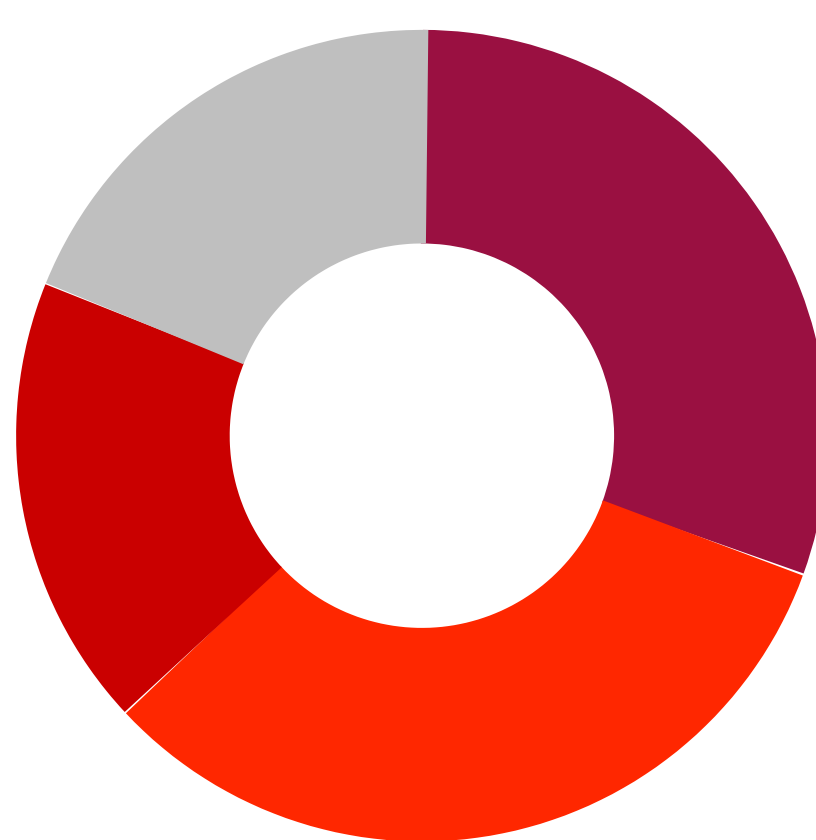
- TCD Student feedback

S2S Impact on Academic Outcomes



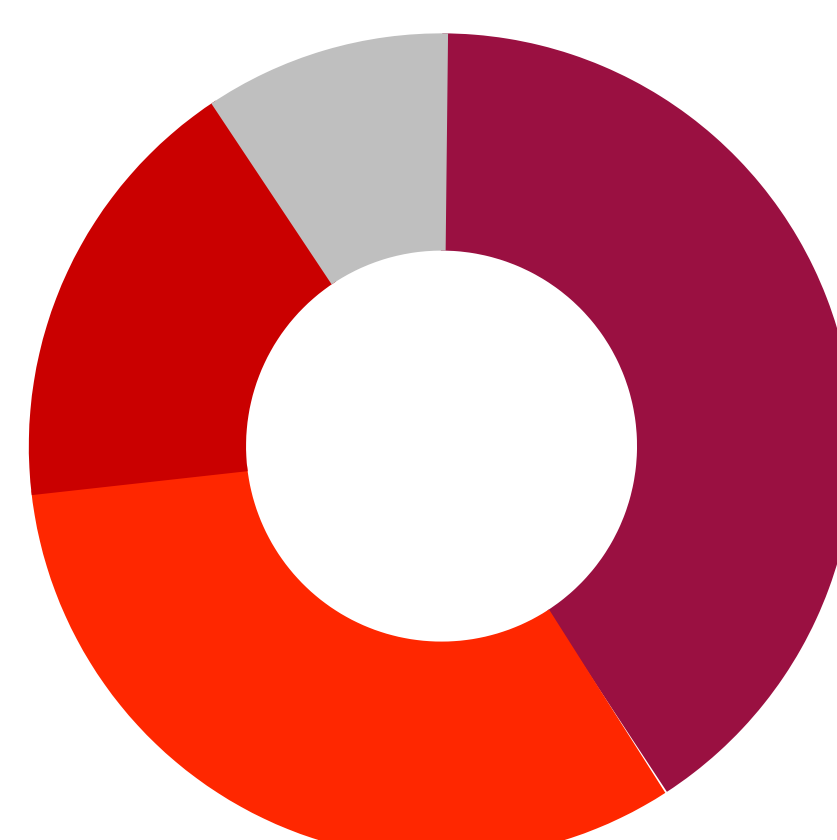
Retention

397 students credited
S2S with their
persistence in University






Academic
Performance

660 students said S2S
helped improve their
academic
performance.



Student
Experience

819 students said S2S
improved their
experience in TCD

-  Most significant / important factor
-  One of many factors
-  limited extent / not at all
-  not an issue for me



Student Learning Development

October - November 17

415 One-to-One sessions

93 Drop-in sessions



79 Departmental Workshops
3324 attendees

57 Academic Skills Workshops
884 attendees



SLD Blackboard Module
760 registrations

11 Online Academic Skills Workshops
61 attendees



Student Feedback

"(The) SLD service, with no doubt, is one of few services in Trinity College Dublin which has performed perfectly when I have been dealing with (it)."

"I found the [webinar] session very useful, I live too far from campus to attend in person but it was great to get an interactive session from home."

SLD Impact on Academic Outcomes

Supporting Graduate Attributes

61%

of respondents said SLD helped them develop their self-management skills.

Improving Academic Performance

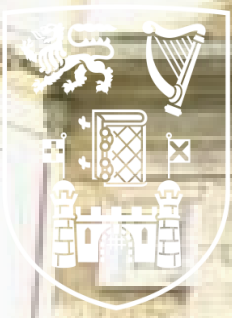
42%

of respondents said SLD was an important factor in helping them improve their academic work.

Delivering Positive Impact

92%

of SLD respondents said they would make a positive change/s in their practice because of a workshop they attended.



Student Counselling 2017-18 Metrics




Total Students Served	Total Appointments Provided	Percent of Students Served
2,051	10,536	11%

Net Benefit to Trinity.

€762 K

€1.7 Million retained in student fees
less
€974K operating costs




Student referrals at all-time high

8% client increase

2K client mark reached for 1st time

596 students placed on the counselling wait list



1 to 1 Services

7,513 appointments

1,864 students

4 sessions / client avg.



Group Services

1,389 appointments


340 students



Online Services

1,634 appointments

422 students



12% increase in requests for crisis appointments

Complex case management increasing

Contributing to Student Retention

572 Appointments
429 students

284 clients registered with Disability Service
> 4,000 case mgmt tasks

217 students credited SCS as a factor in persisting with their studies